Smart Energy GB Board meeting 12 Nov 2025, 10am

Record of the meeting

Agenda:

1.	Approval of minutes of the Board meeting of 24 Sept 2025
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Campaign update
5.	2026 consumer engagement plan and budget
6.	Latest management accounts
	AOB
	Appendices: 1. *PMF subcommittee minutes* 2. *ARC minutes*

1. Approval of Board minutes of the meeting of 24 Sept 2025

1.1. The minutes of the previous Board meeting were approved.

2. Chair's welcome and introductory remarks

2.1. The Chair welcomed those in attendance.

2.2. There was a general discussion covering RTS, consumer attitudes, the recent DESNZ consultation and smart meter installation progress.

3. Overview from the Chief Executive

3.1. The Chief Executive gave a brief overview of activity.

4. Campaign update

4.1. The Board received an update on recent activity and performance across the campaign.

5. 2026 consumer engagement plan and budget

5.1. The consumer engagement plan and budget was discussed and agreed by the Board. It was agreed that the plan and budget be presented to members for approval.

6. Latest management accounts

6.1. The latest management accounts were presented to the Board.

Minutes from the PMF and ARC subcommittees were also circulated to the Board.

Attendance:

Directors present:

Mark Lund (Chair)
Dan Brooke (CEO)
Martin Aylward
Nick Clark
Steve Crabb
Suzanne Craddock
Maxine Frerk
Phil Gilbert
Lisa Tennant
Ann McKechin
Elvin Nagamootoo
Kerry Maisey

Observers present:

Hugh Spicer, ARC Chair
Oliver Sinclair, DESNZ
Graeme Kelly, Ofgem
Venus Galarza-Mullins, Citizens Advice

SEGB officers present:

Victoria Bacon
Claire Baines
Phillippa Brown
Alistair Gibbons
Sara Higham
Imogen Landy
Abi Pope
Soumya Singh
Chris Taggart
Michaela Chamberlain
Niamh Foley

Apologies:

Michael Walls, Ofgem