Smart Energy GB Board meeting 9 July 2025, 10am

Record of the meeting

Agenda:

1.	Approval of minutes of the Board meeting of 7 May 2025
2.	Chair's welcome & introductory remarks
3.	Overview from the Chief Executive
4.	Communications deepdive
5.	Mid-year results
6.	Campaign update
7.	2026 draft planning assumptions
8.	Risk register
9.	Latest management accounts
	AOB
	Appendices: 1. *PMF subcommittee minutes* 2. *ARC minutes*

1. Approval of Board minutes of the meeting of 7 May 2025

1.1. The minutes of the previous Board meeting were approved.

2. Chair's welcome and introductory remarks

2.1. The Chair welcomed those in attendance.

2.2. There was a general discussion covering current RTS, consumer attitudes, and smart meter installation progress.

3. **Overview from the Chief Executive**

3.1. The Chief Executive gave a brief overview of activity.

4. **Communications deepdive**

4.1. The Board was presented with a deepdive into the activity, performance and plans of SEGB's Communications activity.

5. **PMF Mid-year results**

5.1. The Board received a summary of the mid-year results against Performance Management Framework targets.

6. **Campaign update**

6.1. The Board received an update on recent activity and performance across the campaign.

7. **2026 draft planning assumptions**

7.1. The draft planning assumptions for 2026 were discussed by the Board. The Board will return to the business planning process in H2.

8. **Corporate risk register**

8.1. The corporate risk register was presented to, and considered by, the Board.

9. **Latest management accounts**

9.1. The latest management accounts were presented to the Board.

Minutes from the ARC and PMF subcommittees were also circulated to the Board.

Attendance:

Directors present:

Mark Lund (Chair)
Dan Brooke (CEO)
Martin Aylward
Nick Clark
Steve Crabb
Suzanne Craddock
Maxine Frerk
Phil Gilbert
Lisa Tennant
Ann McKechin
Elvin Nagamootoo
Kerry Maisey

SEGB officers present:

Victoria Bacon
Claire Baines
Phillippa Brown
Alistair Gibbons
Sara Higham
Imogen Landy
Soumya Singh
Chris Taggart
Will Pollard

Apologies:

None

Observers present:

Hugh Spicer, ARC Chair
Oliver Sinclair, DESNZ
Michael Walls, Ofgem
Venus Galarza-Mullins, Citizens Advice