Smart Energy GB Board meeting 8 February 2023, 10am

Record of the meeting

Agenda:

1. Approval of minutes of the Board meeting of 9 Nov 2022
2. Chair’s welcome & introductory remarks
3. Overview from the Chief Executive
4. Campaign update
5. PR deepdive
6. 2022 headline year end results
7. Stakeholder action plan
8. Latest management accounts
9. London office update

AOB

Appendices:
1. ARC subcommittee minutes
2. PMF subcommittee minutes
1. **Approval of minutes Board of the meeting of 9 Nov 2022**
   1.1. The minutes of the previous Board meeting were approved.

2. **Chair’s welcome and introductory remarks**
   2.1. The Chair welcomed those in attendance.
   2.2. The Chair welcomed Rebecca Dibb-Simkin (Board director) and Zoe Guijarro (Board Observer.)
   2.3. The Chair thanked Steven Day for his contribution to SEGB over the last four years.
   2.4. There was a general discussion covering consumer attitudes, recent media coverage and smart meter installation progress.

3. **Overview from the Chief Executive**
   3.1. The Chief Executive gave a brief overview of activity.

4. **Campaign update**
   4.1. A summary of the latest campaign activity was presented to the Board.

5. **PR deepdive**
   5.1. The Board received an overview of PR activity and future plans.

6. **2022 headline results**
   6.1. The Board was presented with a short summary of performance against 2022 Key Performance Indicators.

7. **Stakeholder action plan**
   7.1. Following the stakeholder survey presented to the Board at its last meeting, the Board received a summary of relevant actions to be taken.

8. **Latest management accounts**
   8.1. The management accounts were presented for information.

9. **AOB**
9.1. There was no other business.

Draft minutes from the ARC subcommittee and PMF were also circulated to the Board.
**Attendance:**

*Directors present:*
- Mark Lund (Chair)
- Dan Brooke (CEO)
- Martin Aylward
- Daren Carter
- Steve Crabb
- Steven Day
- Jill Dougan
- Maxine Frerk
- Chris MacLeod
- Kerry Maisey

*Observers present:*
- James Crump, Ofgem
- Zoe Guijarro, Citizens Advice
- Oliver Sinclair, BEIS
- Hugh Spicer, Audit and Risk Committee
- Chair

*SEGB officers present:*
- Victoria Bacon
- Claire Baines
- Alistair Gibbons
- Sara Higham
- Imogen Landy
- Soumya Singh
- Chris Taggart
- James Davies (minutes)

*Apologies:*
- Elvin Nagamootoo
- Rebecca Dibb-Simkin
- Ann McKechn